Westdale Lane PPG Meeting 1st June 2017

Present: Alan Bexon (Chair), Margaret Hicking (Secretary), Francis Henman

Phil Barlow, Brian Beardsmore, Pauline Ely, Malcolm Ely, Joyce Kerry, Dr, Khaliq, Clare Lawson, Paula Watts

No Apologies were received.

Alan welcomed Frank Shaw to the meeting

Correspondence.

Alan had received an advert for a local pharmacy and asked for comments from the practice. Dr Khaliq said he was unable to recommend any particular pharmacy as this would not be ethical. It always remained a patient’s choice.

It was also brought to the attention of the chair that some practises are to charge for home visits. Dr Khaliq said that this had not been discussed at the practice.

Brian brought to the attention of the group his personal situation re: follow up after surgery. Dr Khaliq said that he could not comment on individual cases and Paula (practice manager) said that complaints or difficulties should be addressed to her as these could then be followed up and appropriate action taken.

Community care is based at Park House and they would have been contacted directly by the hospital.

Minutes of the last meeting were accepted.

Practise Manager Report

1. Dr Chintala had joined the practise and also Rachel was a new addition to the admin staff.

Dr Khaliq said that Student Dr’s and trainees may appear at the practise from time to time. Claire said that the practice was very stable.

2. It has been suggested by the Gedling Borough Council that the bus stop could be moved from its present place to outside the surgery. This was discussed and any recommendations would be forwarded to Dr Khaliq.

3. New housing may affect the practice but at the moment numbers were acceptable.

Looking to the future a health centre could be built. Francis Henman said that there may be a sharing of specialist or federated consultants and enhanced services e.g. Physiotherapy. Some clinical Commissioning groups did this.

A.O.B.

The recent computer virus had not significantly affected the practise as protection was in place. Missed appointments were still a problem.

Date of Next Meeting: Now 13th December at 6.30pm